

# Bardsey Primary School



## Overview

Bardsey Primary School in North Yorkshire has been a customer of Schools Broadband for over six years. They currently have 200+ students and 24+ teaching staff. They came to Schools Broadband looking for a faster and more reliable internet connection.

Camala Marsh, School Business Manager, explains how Schools Broadband's service has transformed their working environment:

## The Problem

"Because our existing connection was so slow, we knew we needed a faster and more reliable connection to the internet. As much of the school admin is done online, many tasks were taking for ever or just didn't work at all because our slow connection was overloaded. The admin staff and teachers were often left very frustrated. We often used to suffer from the old connection being saturated, everyone's PCs would freeze because the only traffic passing over were re-transmission requests. Effectively everyone's PCs had given up on receiving the traffic they had already asked for and had to repeatedly request it again.

## The Solution

"Schools Broadband advised us on the best solution for us. Our download speed is now 10 times faster and our upload speed is 100 times faster, we no longer have any problems."



The service we receive from Schools Broadband is great, they often change filter settings while we are on the phone to them. I would recommend Schools Broadband.

Camala Marsh, School Business Manager  
Bardsey Primary



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